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Contact Us

ProviderRelations@ProviDRsCare.net

1 (800) 801-9772

ProviDRs Care Acquires PPO Network

ProviDRs Care recently acquired Century Health Solutions PPO (Preferred Provider Organization) based in Topeka on June 15, 2015. With the acquisition, ProviDRs Care Network has expanded access for their members in Northeast Kansas as well as Salina. Along with providing additional access to our members, participating providers now have additional options for referring patients in Northeast Kansas.

The acquisition added more than 2,000 providers and seven (7) hospitals, the largest including Stormont-Vail Regional Health Center located in Topeka and their physician clinics Cotton O'Neil located throughout Northeast Kansas. Mowery Clinic, based in Salina, has also been added to ProviDRs Care Network. To verify participating providers, please visit <http://providrscare.net/find-a-doctor/> or call (800) 801-9772. The acquisition will have no impact to providers previously participating with ProviDRs Care.

Several employer groups were also added to the network through the acquisition. All groups have been issued new ID cards with the ProviDRs Care logo identified on the card as well as claims filing instructions.

Claims Online Verification

To check the status of a claim at any time, please visit CLAIMS.ProviDRsCare.net and enter the applicable Tax ID, Member's ID or Policy number and Date of Service. By viewing your claims status online, you can quickly review repricing as well as the payer contacts. Please note, ProviDRs Care is not a payer and does not provide benefits or eligibility.

Adding a New Provider?

Providers are encouraged to access our online application at <http://providrscare.net/providers-application/>. The online version allows the provider to submit all documentation required to complete credentialing. PLEASE SEND ALL NEW PROVIDER REQUEST THROUGH PROVIDRS CARE.

As a reminder, providers are required to submit the following when applying to the network:

- CAQH
- W-9
- Professional Liability Insurance
- DEA, if applicable
- Collaborative Practice Agreement, if applicable
- Signed Consent and Release
- Signed Declaration of Agreement
- License

Copies of the above documents can be sent to the following:

Email: ProviderRelations@ProviDRsCare.net

Fax: (316) 683-6255

Mail: 1102 S. Hillside
Wichita, KS 67211

Providers may also use our online electronic signature application available at <http://providrscare.net/providers-application/>. The online application also allows providers to attach copies of the documents referenced above to provide for a one-time submission for all required documents.

Network Participation Approval

Looking to find out if you have been approved for participation in ProviDRs Care Network?

1. Go to <http://providrscare.net/find-a-doctor/> and perform a search for your name. Please remember to select visitor.
2. You will receive a notification via email of your effective date of participation within 3 business days following Membership Committee approval.
3. You may also send an email inquiry to ProviderRelations@ProviDRsCare.net.

Recredentialing Requirements

All providers participating in ProviDRs Care Network are required to be recredentialed every 36 months. You will receive a notice outlining all required documentation five months prior to your 36 month mark to begin the recredentialing process.

Medical Provider Resources (MPR), a sister company of ProviDRs Care, performs all credentialing for network providers and may correspond with your office from time to time on behalf of ProviDRs Care.

Online Provider Resources

Providers are also encouraged to explore our website at www.ProviDRsCare.net. The website will assist you in communicating provider and/or practice updates as well as how to enroll new providers into the network.

Any changes in services, name of business, practice locations, billing address, phone number, Tax ID or NPI must be communicated at least thirty (30) days prior to the effective date of such changes. Provider changes can be completed using the following link

<http://providrscare.net/wp-content/uploads/2014/10/ProviDRs-Care-Provider-Changes-Updates.pdf>.
