



Credentialing Criteria Facilities

ProviDRs Care requires hospitals, home health agencies, skilled nursing facilities, DME suppliers, long term care facilities, ambulatory surgical centers, behavioral health care facilities providing mental health or substance abuse services in an inpatient, residential, ambulatory facility based outpatient and laboratories to be qualified, competent and meet the standards for performance and delivery of high quality clinical care and service.

All facilities requesting participation with ProviDRs Care must complete the credentialing process and be approved for participation before entering into a contractual agreement.

ProviDRs Care confirms network facilities are in good standing with state and federal regulatory and/or accrediting bodies at least every three years thereafter (excluding DME suppliers and laboratories).

ProviDRs Care facility credentialing guidelines are based on the standards set by the National Committee for Quality Assurance (NCQA) and Centers for Medicare and Medicaid Services (CMS).

Facility applicants must provide the following in order to be considered for network participation:

1. Active, unencumbered state license to operate if applicable
2. A CMS or state review less than three years old at the time of application. The report from the institution must show evidence of substantial compliance or an acceptable corrective action plan with current state regulatory requirements or;
3. Accreditation by one of the following accrediting bodies:

Facility Type	Acceptable Accrediting Bodies
Hospitals, Behavioral Health Facilities	JCAHO, AOA, AAAHC, CMS or State Agency review or certification
Skilled Nursing Facility, Nursing Home	CARF, CHAPS, JCAHO, CMS or State Agency review of certification
Home Health Care Agencies	CHAPS, JCAHO, ACHC, CMS or State Agency review or certification
Ambulatory Surgery Centers	AAAASF, AOA, AAAHC, JCAHO, CMS or State Agency review or certification
Laboratories	CLIA and State Agency review or certification

Maintain at least the minimal amount of professional liability insurance as required by the state law with no history of denial or cancellation.

Organizations Not Accredited or Certified: If the Organization is not accredited or certified by an agency listed above, a site visit of the organization by the credentialing staff is required before making a recommendation for participation to the Board of Directors. A Site visit will include assessment of environment, policies, medical records, safety issues and access. Credentialing staff will present results and recommendations to the Board of Directors for decision and action.

Verification of Credentials Process: ProviDRs Care completes primary verification of credentials using recognized sources in the following areas:

1. Current state license in the state where the facility provides care to WPPA, ProviDRs Care members via the state’s department of health and human services website or a current copy of the facility license as displayed to the public included in the application.
2. Copy of professional liability insurance coverage current at the time of committee decision, with minimal amount of professional liability insurance as required by the state law with no history of denial or cancellation, or, evidence of federal or state tort immunity included in the application.
3. Verification Review of sanctions or exclusions from Medicare/Medicaid, or other Federal Healthcare Programs via query of The Office of the Inspector General (OIG) and NPDB online.
4. Copy of accreditation by an approved Accredited body included in the application.