

## Q. Who is Medica?

A. Medica is one of our payer partners; they offer individual and family plans through the Exchange. They offer the following products in Kansas:

- i. **Medica Connect** – individual and family plans available state-wide, with the exception of the Topeka and Kansas City metro areas
- ii. **Select by Medica** – individual and family plans available in the Topeka and Kansas City metro areas (Currently not using ProviDRs Care Network for this product)
- iii. **Medica with Healthier You** (available in 2020) - an additional option for individuals and families residing in Sedgwick County
- iv. **Medica Prime Solution** (available in 2021) – a Medicare Cost Plan product for Medicare-eligible individuals

## Q. Will this affect my ProviDRs Care Agreement?

A. No, this is a separate product specific to Medicare and Medica.

## Q. Will my reimbursement change for my ProviDRs Care members?

A. No, this will not affect your ProviDRs Care reimbursement rate.

## Q. Will this affect my traditional Medicare rate?

A. No, this will have no impact to your rates with traditional Medicare.

## Q. What additional credentialing is required?

A. None for providers already participating in ProviDRs Care's network.

## Q. Where do I submit the required documents?

A. Please email to [Contracting@ProviDRsCare.net](mailto:Contracting@ProviDRsCare.net)

## Q. What if I already submitted information to directly contract with Medica?

A. You may have previously received contacting materials from Medica; however, they are now using ProviDRs Care to contract with providers to participate.

## Q. Do I have to be a Medicare participating provider?

A. Yes, you must be enrolled in Medicare in order to participate.

## Q. Who do I contact if I have questions or cannot meet the deadline?

A. Please call (800) 801-9772, ext 432 or send an email to [Contracting@ProviDRsCare.Net](mailto:Contracting@ProviDRsCare.Net).