



## New Revenue Code 51X Requirements

Effective 07/01/2022, ProviDRs Care will begin rejecting claims back to the providers who report Revenue Code 51X on a UB04.

We have found in most cases the facility charge is for the physical room in which service by another provider (typically a physician) is rendered. The hospital is typically not providing in-hospital services, such as nursing. In such cases, the facility charge is not for actual hospital services. Therefore, these professional services should be reported on a HCFA-1500. If the UB04 has other services reported other than a 51X revenue code, the claim will be rejected requesting the services be split-billed on a HCFA-1500.

**PLEASE NOTE:** Paper claim rejections will be communicated to providers via mail; however, electronic claims will reprice at a \$0.00 allowance.

If you have questions, please contact our Claims Department by calling (800) 801-9772, option 4, option 1 or by email [Claims@ProviDRsCare.net](mailto:Claims@ProviDRsCare.net)

## Online Directory Assistance | *Provider Search*

### Essential Resources

ProviDRsCare.net Provider Directory Overview

The ProviDRsCare.net Provider Directory is real time and should be your first stop to verify network participation, effective date, and associated group(s). You can find instructions on how to access this directory here: [Online Directory Assistance](#)

If you search for your provider and the provider is not found, or found but with outdated information, please complete the Provider or Practice Updates & Changes form found on our website: Provider or [Practice Change Form](#). Submit completed form along with a copy of the W-9 to [ProviderRelations@ProviDRsCare.net](mailto:ProviderRelations@ProviDRsCare.net).

- As always, remember to provide us with the current credentialing contact for your organization. That will prevent delays in receiving email reminders when recredentialing is due for your practitioners.
- We are rolling out a new look and format for the recredentialing reminder emails that we send. As many organizations receive numerous emails each month, we are making the format more recipient friendly. The new email format will identify the individual practitioner in the subject line and include an attachment.
  - In the body of the email, there is a link titled “Request for recredentialing application response form”. Use that link to respond and let us know if the practitioner is no longer affiliated with your organization, or if they do not provide services in a clinic setting. That allows us to update our records in a timely manner.
  - In the attachment, you will find the credentialing expiration date and the due date for the recredentialing application.

***There are three links in the attachment as well:***

- The first link will route you directly to the correct form to complete for the specific practitioner type, and will allow you to attach the required supporting documents and submit it electronically, similar to the previous process.
- The second link will allow you to print the form if you need to manually complete it. When choosing this option, make sure to attach the required supporting documents and email them to [Credentialing@ProviDRsCare.net](mailto:Credentialing@ProviDRsCare.net).
- The third link will direct you to CAQH to review, update, and reattest the information there, which we reference during recredentialing.





## Heat Related Illness

Heat related illness occurs when the body is not able to properly cool itself and can cause damage to the brain and vital organs  
Every year, there are over 700 deaths, 67,000 emergency room visits and 9,000 hospitalizations related to heat illnesses

### Risk factors for Heat Exhaustion:

- o Obesity
- o Fever
- o Dehydration
- o Prescription Drug Use
- o Heart Disease
- o Mental Illness
- o Poor Circulation
- o Sunburn
- o Alcohol Use
- o Age



### Symptoms of Heat Exhaustion:

- o Heavy Sweating
- o Faintness
- o Dizziness
- o Fatigue
- o Weak, rapid pulse
- o Low blood pressure when standing
- o Muscle Cramps
- o Nausea
- o Headache

### Heat Exhaustion Prevention:

- o Wearing loose-fitting, lightweight clothing
- o Protect against sunburn
- o Drink plenty of fluids
- o Be aware of the side effects of certain medications that lead to heat sensitivity
- o Never leave anyone or stay in a parked car
- o Avoid strenuous activity in the hottest parts of the day
- o Limit time spent working or exercising in heat until you've acclimated to the temperature
- o Remain extra cautious if any of the previously listed risk factors apply to you



## Resources

<https://www.mayoclinic.org/diseases-conditions/heat-exhaustion/symptoms-causes/syc-20373250>

<https://www.cdc.gov/disasters/extremeheat/warning.html>

<https://ephtracking.cdc.gov/Applications/heatTracker/>

